

## **Terms & Conditions**

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## **Payment**

Where any goods or services offered via Radiostar.net requires payment:

All amounts payable must be paid in full in pounds sterling (unless otherwise indicated) without any deductions or set offs.

If any payment is not paid on time, your payment is rejected or refused or you default in payment, the amount owing will be treated as overdue and we will be entitled immediately to cease or suspend the provision of the relevant service to you until payment has been received.

You must be the bill payer of the particular method of payment that you use to pay for any service, or alternatively you must get the prior permission of the bill payer.

You are responsible for implementing sufficient procedures and checkpoints in order to buy the

tickets sold by Radiostar.net. During processing of card payments we use services of Allied Wallet. Your credit card statement will read "ALW\*radiostar07909692244".

## **Shipping**

All products are shipped within maximum of 2 working days from receiving the payment. All packages are posted by recorded and trackable services. All electronic/website based products are released upon the payment and delivered instantly by direct download or email.

## **Refund/Cancellations**

Please check your tickets at the time of purchase. We regret that music tracks and tickets can

not be exchanged or refunded. All CD discs can be refunded upon return of product in untouched condition without any damage.

All returns must be post back by recorded delivery to GRUPA MEDIALNA STAR LTD, 163a Lincoln Road, Norfolk House, Peterborough, PE1 2PN.

## **Terms relating to customer queries**

A customer contact email address is provided for all queries. This address is: studio@radiostar.net. Radiostar.net will respond to a customer enquiry within a 48 hour

period.

### **Law governing the Terms**

Use of this Website and these Terms shall be subject only to the laws of England and Wales which shall exclusively govern the interpretation, application and effect of all the above permissions, exclusions, licences and conditions of use.

#### Jurisdiction

The Courts of England and Wales shall have exclusive jurisdiction over all claims or disputes arising in relation to, out of or in connection with this Website and its use and these Terms.

### **Entire Agreement**

These terms and conditions constitute the entire agreement between you and Radiostar.net relating to the subject matter herein.